



LAKELAND/JOLLY FOOTWEAR LIMITED WARRANTY

Effective March 1, 2026

Lakeland/Jolly Footwear (“Lakeland/Jolly Footwear”) warrants that its protective footwear complies with applicable NFPA or Global standards as applicable and shall be free from defects in materials and workmanship for a period of three (3) years from the date of purchase, provided the products are properly used, maintained, and cared for in accordance with all written instructions supplied by Lakeland/Jolly Footwear.

1. WARRANTY COVERAGE

Lakeland/Jolly Footwear’s sole obligation under this warranty is, at its discretion, to repair or replace, without charge, any product that is returned to Lakeland/Jolly Footwear at the purchaser’s expense and determined by Lakeland/Jolly Footwear to be defective in materials or workmanship but otherwise serviceable. Failure to successfully repair or replace a nonconforming product shall not constitute a failure of the essential purpose of this limited warranty.

2. CONDITIONS OF VALIDITY

This warranty is valid only when the products are:

- (a) Used for their intended purpose and in compliance with NFPA or Global applicable standard that applies to the performance and care requirements;
- (b) Used by trained personnel in accordance with applicable safety standards;
- (c) Inspected, maintained, cared for, stored, and retired in accordance with all warnings, instructions, and guidelines provided in writing by Lakeland/Jolly Footwear, including labels and user documentation.

3. VOID CONDITIONS

Any unauthorized repairs, alterations, or modifications shall immediately void this warranty. Lakeland/Jolly Footwear shall be released from all obligations hereunder if the product has been misused, abused, or subjected to conditions inconsistent with its intended purpose or NFPA standards or the Global standard that is applicable.

4. DEFINITIONS

For purposes of this warranty:

- “Serviceable” means the product remains capable of providing the level of limited protection reasonably intended for the hazards against which the product was designed to protect.

- “Defects in Materials” means flaws or weaknesses resulting from manufacturing irregularities in the materials.
- “Defects in Workmanship” means errors in construction, including seams, stitching, or assembly.

5. EXCLUSIONS

This warranty does not cover normal wear and tear, or any damage resulting from fire, heat, chemicals, misuse, abuse, accident, negligence, or any condition beyond Lakeland/Jolly Footwear’s control. This warranty also does not cover products that have been used beyond their recommended service life as defined by NFPA guidelines or the Global standard that is applicable.

6. LIMITATION OF LIABILITY

THIS LIMITED WARRANTY IS PROVIDED IN PLACE OF, AND EXPRESSLY EXCLUDES, ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE REMEDIES SPECIFIED HEREIN SHALL BE THE PURCHASER’S SOLE AND EXCLUSIVE REMEDIES. UNDER NO CIRCUMSTANCES SHALL LAKELAND/JOLLY FOOTWEAR BE LIABLE FOR ANY SPECIAL, INDIRECT, ECONOMIC, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOSS OF ANTICIPATED PROFITS OR LOSS OF USE.

7. CLAIM PROCEDURE

All warranty claims must be accompanied by proof of purchase and submitted with a Return Authorization Number (RMA) issued by Lakeland/Jolly Footwear. Products returned without authorization will not be accepted. Lakeland/Jolly Footwear reserves the right to inspect all products claimed under warranty to verify the validity of the claim.

8. GOVERNING LAW

This Warranty is governed by the laws of Delaware, USA. Any disputes arising from this Warranty shall be resolved under the jurisdiction of Delaware, USA.

For questions or warranty assistance, please contact:

Lakeland/Jolly Footwear Warranty Department

Email: warranty@lakeland.com